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GUIDANCE FOR DOMESTIC AIR OPERATORS

1. This Guidance applies to every air operator which operates domestic air services in Myanmar, unless otherwise specified.
2. In order to limit the spread of COVID-19 through air transport and protect the health of air passengers and aviation personnel, an air operator shall take all practicable steps to implement the measures contained in this Guidance.

Pre-flight measures

3. Before operating a flight, an air operator:
 - 3.1 shall ensure that temperature screening and observation of COVID-19 symptoms are conducted on all passengers before boarding;
 - 3.2 shall not deploy a crew member for flight duty, if he or she:
 - 3.2.1 is unwell with fever or has any of the COVID-19 symptoms, when reporting for duty for a flight; or
 - 3.2.2 has had close contact, in the last 14 days, with any person who has been infected, or is suspected to be infected, with COVID-19.
 - 3.3 should assign seats for adequate physical distancing on board.

In-flight measures

4. During a flight in Myanmar, an air operator shall ensure the following measures on board an aircraft-

- 4.1 that every passenger on board wears a mask, unless he or she:
 - 4.1.1 is less than 2 years old;
 - 4.1.2 has breathing difficulties;
 - 4.1.3 is unconscious;
 - 4.1.4 is unable to remove a mask without assistance;
 - 4.1.5 is eating, drinking or taking oral medication; or
 - 4.1.6 is removing them ask under a crew member's direction;
- 4.2 that each crew member:
 - 4.2.1 wears a mask;
 - 4.2.2 wears, in addition to a mask, a face shield, goggles or equivalent when interacting with passengers in the cabin,

except in circumstances where the use of such equipment impedes his or her ability to discharge safety responsibilities;
- 4.3 that the amount of interaction between crew members, and between crew members and passengers is minimized;
- 4.4 that meal and beverage services are not provided unless assessed to be necessary due to the duration of the flight;
- 4.5 that newspapers and magazines are not carried on board;
- 4.6 that the use of non-essential in-flight supplies, such as blankets and pillows, are reduced;
- 4.7 that safety equipment used for safety demonstrations are not shared among the crew members;
- 4.8 that each cabin crew member is assigned to a designated section of the aircraft and, as far as practicable, remains within that designated section during the course of his or her duty, except when responding to an emergency on board;
- 4.9 that each passenger observes safe distancing measures when not seated,

including during embarkation and disembarkation and when queuing to use a lavatory;

- 4.10 that each resting crew member is seated at least 1-2 meters away from any passenger; and
- 4.11 that one lavatory is, to the extent practicable, designated for the exclusive use of the crew.

Managing unwell individual measures

- 5. An air operator shall, on a flight in Myanmar:
 - 5.1 designate a section of the cabin, that is separated by at least two (2) rows from other seated passengers or crew members, as an emergency quarantine area; and
 - 5.2 require cabin crew to monitor passengers in order to identify any passenger who appears to be showing COVID-19 symptoms during the flight, including taking the passenger's temperature during flight, if necessary, to check for fever.

- 6. If a crew member or passenger becomes unwell and shows COVID-19 symptoms during a flight, the air operator shall require the cabin crew to take the following measures:
 - 6.1 isolate and seat the unwell crew member or passenger in the emergency quarantine area;
 - 6.2 ensure that the unwell crew member or passenger wears a mask if his or her condition permits;
 - 6.3 reserve the lavatory closest to the emergency quarantine area for exclusive use by the unwell crew members or passengers;
 - 6.4 arrange for the unwell crew member or passenger to receive medical attention upon landing; and
 - 6.5 allow the unwell crew member or passenger to disembark only after all other passengers have disembarked, unless the unwell crew member or passenger needs urgent medical attention.

7. The air operator shall disinfect, or cause to be disinfected, the affected areas of the aircraft cabin using materials known to be effective against COVID-19 and suitable for aviation after a flight where there was an unwell person showing any of the COVID-19 symptoms on board.

Post-flight measures

8. While completing all formalities for turnaround flights, an air operator shall ensure that its crew observe physical distancing measures, good hand hygiene and minimize all non-essential interaction and contact with passengers, fellow crew members and any ground/technical personnel, and their belongings, if present, as far as practicable.

Night-stop Measures

9. For flights which require a night-stop at an airport other than its base, the air operator shall ensure that its crew strictly adhere to the following conditions:

- 9.1 take exclusive transportation between the airport and the accommodation designated for them, when required;
- 9.2 remain in the room at the designated accommodation, and practice physical distancing i.e. keep a distance from other persons and dine in-room as much as possible;
- 9.3 use masks and observe good hand hygiene, when not in the room;
- 9.4 monitor for symptom(s) of acute respiratory illness including fever;
- 9.5 consult a medical practitioner as arranged by the operator of the designated crew accommodation, if they have a fever or symptom(s) of acute respiratory illness; and
- 9.6 keep a record of their movements and individuals they inadvertently come in close contact with, in case there is a need for contact tracing.

Cleaning and disinfection of aircraft

10. An air operator is responsible to ensure cleaning and disinfection of its aircraft, at least, as required in DCAM 1/2020 dated 19 March 2020.

Effectiveness

11. This Guidance takes effect from 21 August 2020, 0001 Hours Myanmar Standard Time (MST).



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Circulation:

All domestic air operators

Copy to:

All airport operators and ground handling service operators